

The Geeks Speak

“Gee, I wish you’d asked me before you bought it!!”

The Geeks Speak is a periodic electronic publication of Hargraves Computer Services offering helpful tips on various computer-related issues.

The hot issue of the week is purchasing. Certainly, we’re delighted to help you install or configure that new toy you just bought and of course you don’t need our permission to buy it! However, one of the reasons that you call on us is for advice and direction. We’ve probably already seen the item you are about to buy and may have valuable insight into the pros and cons of your purchase.

Often, there are numerous versions of a product, and some versions may be more appropriate for your needs than others. Also, there are some products out there that just don’t deliver what they promise. A five minute phone call to us might save you a lot of money, headaches and help to prevent that all-too-frequent refrain you hear from us: “Gee, I wish you’d asked me before you bought it.”

For example, one problem we’re seeing right now is with Windows XP. Retail computers these days are sold by default with Windows XP Home Edition pre-installed. That’s fine if you are truly in a residential environment, but most of you are not. If you have Windows NT or 2000 server, ***XP Home Edition can’t authenticate to your server!!*** Some of our clients will be able to do everything they need with Home Edition and some clients will find that it just won’t work for them at all.

So pull out that cell phone and call us from the store if you have to! It will only take a few minutes for us to pass on what we already know, perhaps saving you from an inappropriate purchase. And *we* won’t charge you a dime.

That’s it for my soapbox speech of the week. As always, we thank you for your continued business.

Sincerely,



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